

UNCOMMONX

How UncommonX Helped a Major Health Clinic Recover from a Ransomware Attack

The Incident

A leading health services clinic ("the Clinic") spanning ten campuses and 150 providers was hit with a ransomware attack that shut down their ability to see, diagnose, and invoice patients. The attacker also demanded one million dollars to restore access.

The Clinic wasn't aware of the extent of the breach because they had inadequate security solutions in place which weren't configured properly due to lack of expertise within their team. After having another provider review the incident without satisfaction, the Clinic reached out to UncommonX and one of our partners for a second opinion.

Our Security Operations Center team quickly identified the impact of the attack and immediately took steps to limit the exposure. We eradicated the ransomware, recovered all the Clinic's services, and brought them back online in only two days by deploying the UncommonX MDR solution.

The Response

Working with the Clinic's cybersecurity Insurance provider, our Security Operations Center (SOC) team quickly identified the impact of the attack and immediately took steps to limit the exposure.

We eradicated the ransomware, recovered all the Clinic's services, and brought them back online in only two days by deploying UxP™, our next generation asset management and threat intelligence platform.

Case Study: Healthcare

328% increase

in ransomware attacks on healthcare companies in H1-2022 compared to only a 28% increase for all industries according to the US Department of Health

#1

Healthcare is the number one vertical vulnerable to cyber-attacks in 2021

44%

of medical devices are unmanaged simply because IT leaders can't find them

UxP™ Integrated Approach



Tech
Tech-based Services

Built by security experts, the UncommonX platform powers services that help keep your data safe.

Talent
Industry-Specific Experts

Our specialized Security Operations Center team manages your security solutions 24/7.

Intel
Proprietary Threat Feeds

A decade of historical data from a global network of nodes delivers intelligence that keeps us (and you) ahead of global threats.

Next, we worked with the Clinic and their insurance provider to document whether patient data had been breached.

We reviewed all processes and procedures and provided the Clinic management team with documentation of the assets, data, and practices they needed to add because we felt they were critical to their security posture.

Finally, we submitted a plan to our partner for implementing a full security stack with management/monitoring delivered simply as a service to the Clinic. This plan allowed greater visibility into attacks, enabled the executive board to understand risks the Clinic faced, and allowed our partner to continue providing the Clinic with value and objective based selling.

The Results

The Clinic's security posture improved drastically. With our help, they correctly deployed the necessary tools and they started using or premium managed services for ongoing protection, including reliable visibility throughout their network with our UxP™ MDR platform coupled with 24/7 security monitoring from our diligent SOC team.

Solutions Provided:

- Incident Response
- UxP MDR (*Managed Detection and Response*)
- 24/7 Monitoring
- Asset Discovery
- Inventory Management
- Security Operations
- Security Reporting

Case Study: Healthcare

600% increase

in cybercrime since
the start of the
pandemic
(Gartner)

80%

Of security leaders are in the
process of pursuing vendor
consolidation initiatives
(Gartner)

71%

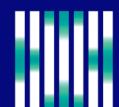
of SOC Analysts say
“information
overload” makes their
jobs stressful
(Ponemon)

ONLY 7%

of SOC alerts are
actually responded to

Get UncommonX MDR Security Tailored to Your Needs

Talk to us today about getting advanced MDR security tailored for your specific needs and budget. Call 866-405-9156, email sales@uncommonx.com, or scan the QR code to go to UncommonX.com.



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